



# MediRecords MOBILE PHONE APP INFORMATION SHEET

## What is the MediRecords Mobile App?

MediRecords patient app links directly to Shepparton Travel Clinic, keeping all patient data live and up to date. The MediRecords App provides patients with an itemised summary of their medical records including past and current medical history, medications, allergies and immunisations. The app is free and can only be installed and used on an Android phone or iPhone.

## Some of the features of the app include :

- Ability to book appoints with our clinic
- Having access to a record of immunisations provided at Shepparton Travel Clinic
- Ability to access a copy of your referral letters, certificates, pathology and radiology results ordered by Shepparton Travel Clinic
- Digital Prescriptions can be set up
- A record of allergies can be seen
- A broad range of health prompts can be customised to help you remember important health matters.
- You can chose to securely share your health records with any MediRecords Health Provider instantly

The MediRecords Patient app has bank level security and all data is stored in Australia.



## How do I install the app?

The best way to install the app is via your phone app store.

- **Android - Google Play Store**
- **IPhone - App Store**

Please note: Each person registering needs a separate email, ie if family members all want their own app each will need their own individual email address when registering

If you have children, you can link your children's records to your app so you have their medical records too. This can be done by Shepparton Travel Clinic staff.

- Search for "MediRecords app" - its free
- Install and then create a login / user
- Follow the prompts
  - A token will be sent to your phone and is required to progress through the installation process


The staff at Shepparton Travel Clinic can also "invite" you to join the MediRecords app..

- *We send you a token*
- *For some patients, this can be easier than the above steps*
- *Let us know if you would like this.*

Once you have created a login/user then please update your personal detail:

- Name
- Address
- Phone number
- Email address
- Allergies
- Current medication
- Medical History
  
- Save the details by selecting the TICK in the top right of the screen

Now you need to "Share" your details with Shepparton Travel Clinic:

- Return to main screen
- Select "Share Records"
- Select "Full Records"
- Search "Shepparton Travel Clinic" and select the clinic
- Press the share icon 

MediRecords offer full support to both MediRecords customers, and their patients who are using the MediRecords App on their mobile phone.

If you are experiencing problems with the MediRecords App, contact the MediRecords Support Desk directly on 1300 103 903, and one of our technicians will be able to assist you.